

COMP219: Artificial Intelligence

Lecture 18: Expert Systems and Ontologies

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NELL

- Experiment.... we are going to try NELL!
 - <http://cgi.csc.liv.ac.uk/~nell>
 - should be able to log in with your student ID.
 - use your phone / tablet / whatever.

You can:

- Answer the questions (I'll let you know when)
- Ask questions
 - (although... I am not sure if I will be able to speed-read everything that comes in...!)

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Overview

- Last time
 - Structured objects for knowledge representation
- Today
 - Expert systems
 - General features and architecture
 - One of the most important expert systems: MYCIN
 - General problems with rule-based expert systems
 - Ontologies
- Learning outcome covered today:

Identify or describe some of the major applications of AI;

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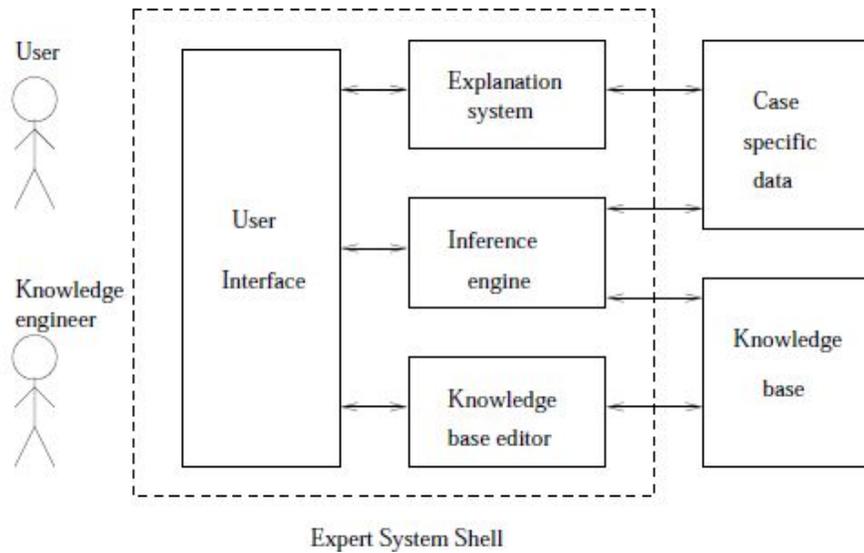
What is an Expert System?

- A **expert system** is a computing system that is capable of expressing and reasoning about some domain of **specialist** knowledge
- Typical domains are
 - medicine (INTERNIST, MYCIN, . . .)
 - geology (PROSPECTOR)
 - chemical analysis (DENDRAL)
 - configuration of computers (R1)
 - law (British Nationality Act)
- The purpose of the expert system is to be able to **solve problems** or **offer advice** in that domain
- Rule-based expert systems were the big AI success story in the 80s, but later fell from favour



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Architecture of an Expert System



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Architecture of an Expert System



- **Knowledge base** holds the expertise that the system can deploy
 - Constructed by the knowledge engineer in consultation with the domain expert
- Most common KR scheme used is **rules**, and most ES use backward chaining
- Other KR schemes can be used: Frames (**Internist**); Semantic networks (**Grebe**); Bayesian networks (**Prospector**)
- In use, some **facts** are added to the working memory that represent *observations* about the domain
 - Typically **user-supplied** in response to questions

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Architecture of an Expert System

- **Inference engine** makes inferences from the case specific data and the knowledge in the knowledge base
 - Leads to **more questions** as **sub-goals** are generated
- Backward chaining identifies what the system needs from the user
 - Some ES use a mixture of forward and backward chaining
- User interface for interaction

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Legal Expert System



- citizen(X) :- bornIn(X,uk).
- citizen(X) :- father(Y,X), bornIn(Y,uk).
 - **User**: citizen(me)?
 - **System**: where were you born?
 - **User**: Malta.
 - Add bornIn(me,malta). First rule fails.
 - **System**: who is your father?
 - **User**: Colin
 - **System**: where was Colin born.
 - **User**: London.
 - Add bornIn(colin,uk), using fact in(london,uk). Succeeds
 - **System**: Yes.

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Legal Expert System



MYCIN

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- citizen(X) :- father(Y,X), bornIn(Y,uk).
 - User: citizen(me)?
 - System: where were you born?
 - User: Malta.
 - Add bornIn(me,malta). First rule fails.
 - System: who is your father?
 - User: Colin
 - System: where was Colin born.
 - User: London.
 - Add bornIn(colin,uk), using fact in(lon
 - System: Yes.

to avoid confusion:
this is *not* how
UK citizenship works...

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- One of the most important expert systems developed was MYCIN, a system for diagnosing and treating bacterial infections of the blood
- The name comes from the fact that most of the drugs used in the treatment of bacterial infections are called “*Something*”mycin
- MYCIN is intended to be used by a doctor, to provide advice when treating a patient
- The idea is that MYCIN can extend the expertise of the doctor in some specific area

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Rules in MYCIN

- Internally held in a Lisp-like syntax, but of the form
- ```
IF
1. The gram stain of the organism is gramneg,
and
2. The morphology of the organism is rod, and
3. The aerobicity of the organism is anaerobic
THEN
there is suggestive evidence (0.6) that the
identity of the organism is bacteroides.
```
- Antecedent can contain both AND and OR conditions

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## A Rule with OR Conditions

- A rule about **treatment**
- ```
IF
1. The therapy under consideration is:
cephalothin, or
clindamycin, or
erythromycin, or
lincomycin, or
vancomycin
and
2. Meningitis is a diagnosis for the patient
THEN
It is definite that the therapy under
consideration is not a potential therapy.
```

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Certainty Factors



- MYCIN needs a way to handle **uncertainty**, inherent in medical diagnosis
- Uses certainty factors (CFs), values between +1 and -1, about its conclusions
 - **Positive** value = suggestive evidence **in support** of the conclusion
 - **Negative** value = suggestive evidence **against** the conclusion
- Example: data of a particular organism relating to its Gram stain, morphology and aerobicity

```
GRAM = (GRMNEG 1.0)
MORPH = (ROD 0.8)
AIR = (ANAEROBIC 0.7)
```

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Example

- R1: If P (0.4) and Q (0.7) then R (0.8)
- R2: If S (0.2) or T (0.5) then R (0.9).
- P and Q = 0.4
- S or T = 0.5
- R1 gives R = 0.32
- R2 gives R = 0.45
- Overall:
 $(0.32+0.45)-(0.32*0.45)=$
 $0.77 - 0.144 = 0.626$

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Certainty Factors



- Each statement and rule has a certainty factor
- Statement **AND** statement – use the **minimum** of the two CFs
- Statement **OR** statement – use the **maximum** of the two CFs
- Rule: CF(antecedent) * CF(conclusion)
 - **Combining** conclusions from **two** rules:
 $(CF(\text{conclusion1})+CF(\text{conclusion2}))$ **minus**
 $(CF(\text{conclusion1}) * CF(\text{conclusion2}))$
- Does **NOT** correspond to probability theory, but simple and tractable. Initial numbers not probabilities anyway!
 - **NELL Question:** What is the certainty factor of
A (0.5) and B (0.8) → C (0.9)
?

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How MYCIN Works

- MYCIN has a **four** stage task
 1. decide which organisms, if any, are causing significant disease
 2. determine the likely identity of the significant organisms
 3. decide which drugs are potentially useful
 4. select the best drug, or combination of drugs
- Rules for each stage are in different partitions

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Main Rule

```
IF
1. There is an organism which requires
   therapy, and
2. Consideration has been given to possible
   other organisms which require therapy
THEN
1. Compile a list of possible therapies, and
2. Determine the best therapy.
ELSE
Indicate that the patient does not require
therapy.
```

- Starts with some clinical observations: blood test results
- Backward chains until it needs more information
- Asks user (who may need to do further tests)
- When a sub-goal is complete, e.g. the organism is identified, moves on to next sub-goal

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Evaluation of MYCIN



- Evaluated by comparing its performance to **8** members of Stanford medical school: 5 faculty members, one research fellow in infectious diseases, one physician and one student
- They were given **10** randomly selected case histories and asked to come up with diagnoses and recommendations
- MYCIN performed **as well as** any of the Stanford medical team and **considerably better** than the physician or student

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Example Consultation

```
1) Patient's name: (first-last)
** FRED BRAUN
2) Sex
** M
3) Age
** 55
4) Are there any illnesses for Fred Braun
   which may be related to the present illness,
   and from which organisms have been grown
   in the microbiology laboratory?
** Y
----- CULTURE-1 -----
5) From what site was the specimen for
   CULTURE-1 taken?
** BLOD
= BLOOD
6) Please give the date and time
   when CULTURE-1 was obtained.
** JUN 20 1977
```

Explanation dialogues could also be generated to show how MYCIN arrived at its conclusions.

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Use of MYCIN

- MYCIN has never been used in clinical practice due to:
 - expense of computing power required at the time
 - the amount of time and typing required for a session
 - incompleteness of the knowledge base
 - issues relating to professional responsibility; what if it was wrong?
- MYCIN was *enormously influential*
 - Almost all practical expert systems of the 80s and 90s used ideas from MYCIN
 - Fielded in domains where complete knowledge was available, responsibility issues less (not life critical, advice), and as computer power became cheap (micro computers)

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Advantages of Expert Systems



- **Declarative information:** programming an ES involves capturing the expert's knowledge; not like programming a conventional system
 - failure to draw a conclusion; missing knowledge
 - drawing the wrong conclusion; a faulty statement
- **Interface:** user-friendly; inferences drawn are intended to be similar to those drawn by the experts
 - Promotes ease of maintenance by users
- **Explanation:** the ability to explain their conclusions
- **Easy to extend and maintain:** provided the domain does not change

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Ontologies



- Ontologies address some of the problems identified in semantic nets by providing *a formalisation of a conceptualisation of a domain*
- Thomas Gruber – <http://www-ksl.stanford.edu/kst/what-is-an-ontology.html>
 - “Short answer: An ontology is a **specification** of a **conceptualization**.”
 - conceptualization: abstract view of the world (objects, concepts, relations, etc.) that we wish to represent for some purpose.
- Ontologies typically used to
 - Provide a common well-defined vocabulary for understanding a domain
 - To share between people and software agents
 - Aid in design / record design decisions
 - To make assumptions explicit
 - To facilitate merging and re-use

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Problems with Expert Systems



- Problems with **construction**
 - Knowledge acquisition bottleneck
 - Machine learning
- Problems with **representation**
 - What does “significant evidence” mean?
 - Handling uncertainty
- Problems with **acceptance**
 - Operational issues
 - Legal issues
 - Trust
- Problems with **domain**
 - Brittleness
 - Common sense knowledge (see CYC)

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Winston's ZOOKEEPER



Z1: mammal(X):-hair(X).
Z2: mammal(X):-givesMilk(X).
Z3: bird(X):-feathers(X).
Z4: bird(X):-flies(X),
 laysEggs(X).
Z5: carnivore(X):- mammal(X),
 eats(X,meat).
Z6: carnivore(X):- mammal(X),
 teeth(X,pointed),
 has(X,claws),
 eyes(X,forwardPointing).
Z7: ungulate(X):- mammal(X),
 has(X,hoofs).
Z8: ungulate(X):- mammal(X),
 chewsCud(X).
Z9: cheetah(X):-carnivore(X),
 colour(X,tawny),
 spots(X,dark).

Z10: tiger(X):-carnivore(X),
 colour(X,tawny),
 stripes(X,black).
Z11: giraffe(X):-ungulate(X),
 legs(X,long), neck(X,long),
 colour(X,tawny),
 spots(X,dark).
Z12: zebra(X):-ungulate(X),
 colour(X,white),
 stripes(X,black).
Z13: ostrich(X):-bird(X),
 not flies(X), legs(X,long),
 neck(X,long),
 colour(X,blackandwhite).
Z14: penguin(X):-bird(X),
 swims(X),
 not flies(X),
 colour(X,blackandwhite).
Z15: albatross(X):- bird(X),
 flies(X,well).

Works well enough.
But: is it a satisfactory knowledge base?

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Exercise – NELL

- Do you think the Zookeeper knowledge base is satisfactory? If not, why not?

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Consider the 20 Predicates

- Some present alternatives, enabling grouping
 - skin covering {hair,feathers}
 - colour{white, tawny,black and white} **inconsistencies**
 - markings{spots,stripes}
 - movesBy{swims,flies} **incompleteness**
 - feet{hoofs,claws}
- Sometimes only one option is given
 - teeth{pointed,?}
 - eats{meat,?}
 - legs{long,?}
 - neck{long,?} **gaps**
 - stripes{black,?}
 - spots{dark,?}
 - flies{well,?}
 - eyes{point forward,?}

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Problems

- Animals divided into mammals and birds:
 - Standard zoological taxonomy – but is this **exhaustive** and **disjoint**?
- Mammals are divided into carnivores (what they eat) and ungulates (have hooves, what their feet are like).
 - Why **this** distinction? **Exhaustive**? **Disjoint**?
- Birds are not divided. **Why not**?
- Stripes are black and spots are dark. **Same**?
- Colour can be white or blackandwhite. **Pattern**?
- Albatross flies well. What **counts as** well?
- Lays eggs?
 - Only applies to **females**?

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Domain Vocabulary

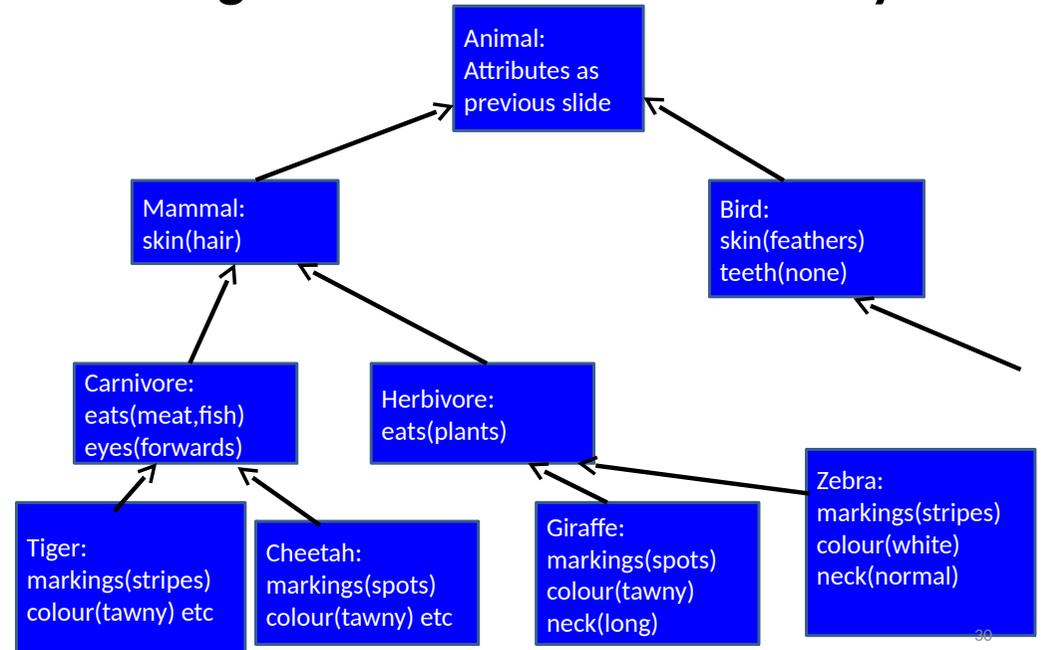
- Let's devise a **vocabulary** for the domain:
 - What **attributes** do we want?
 - For these attributes: what **values** are **possible**?
- Will form the basis of entity-attribute-value triples to use in our rules

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So: (added values in blue)

- skin covering {hair, feathers}
- colour{white, tawny, black, **other**}
- markings{spots, stripes, **irregular**}
- movesBy{swims, flies, **neither**}
- feet{hoofs, claws, **toes**}
- teeth{pointed, **rounded**, none}
- eats{meat, **plants**, fish}
- legs{long, **normal**}
- neck{long, **normal**}
- markingColour{dark, **light**} %replaces spots and stripes
- eyes{point forward, **sideways**}

Organise into an Is-A hierarchy



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Strict Specialisation

- The slot fillers are possible values not defaults
- As we go down the hierarchy we can only
 - Add attributes
 - e.g. A soldier has a rank a person does not
 - Remove values
 - Soldier has rank {private, sergeant, captain, general}
 - Officer has rank {captain, general}
- Strict Specialisation enables to give a formal description, e.g. in first order logic:

$$\forall x \cdot \text{officer}(x) \Rightarrow (\text{rank}(x, \text{captain}) \vee \text{rank}(x, \text{general}))$$
- However, **Description Logics** usually used
 - expressive KR scheme with tractable inference

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Current Work on Ontologies

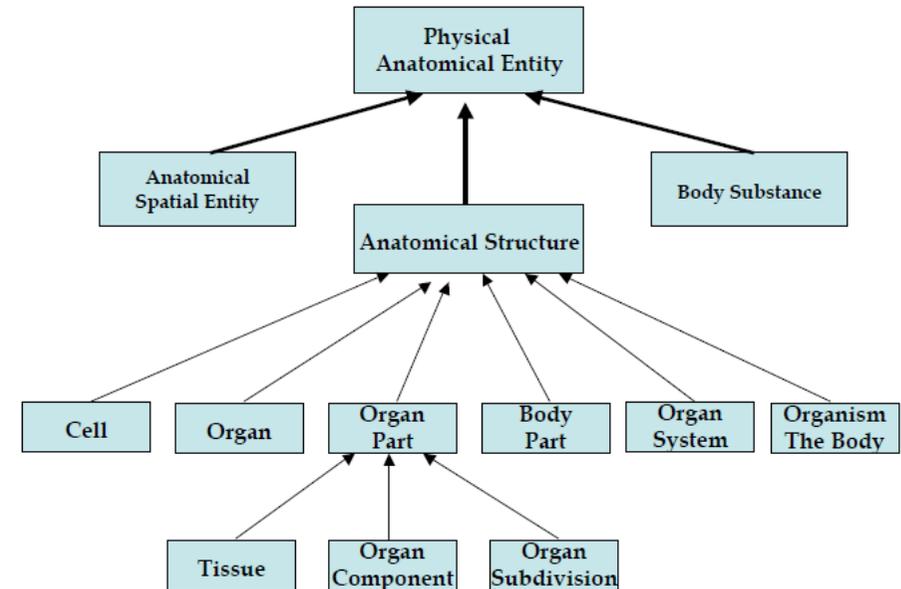
- Many substantial ontologies have been developed
 - [https://en.wikipedia.org/wiki/Ontology_\(information_science\)](https://en.wikipedia.org/wiki/Ontology_(information_science))
- Especially in the medical domain
- Example: **SNOMED**
 - "SNOMED Clinical Terms (SNOMED CT) is a dynamic, scientifically validated clinical health care terminology and infrastructure that makes health care knowledge more usable and accessible. The SNOMED CT Core terminology provides a common language that enables a consistent way of capturing, sharing and aggregating health data across specialties and sites of care."
- Current research, e.g., ontology alignment.
 - Example: Communicating smart devices

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Place of Ontologies in Modern AI

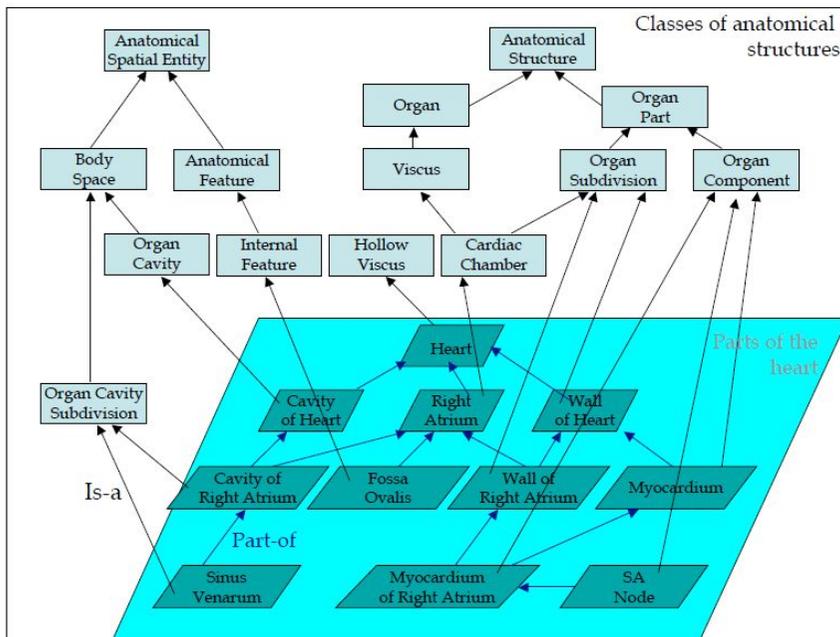
- Specific domain ontologies: but general purpose – supposed to support many applications
 - The US National Center for Biomedical Ontology
 - SNOMED CT (311,000 medical concepts)
 - The [Gene Ontology GO](#)
 - [Foundational Model of Anatomy](#) (75,000 anatomical classes)
 - [SUMO Ontology](#)
 - “The goal . . . is to develop a standard upper ontology that will promote data interoperability, information search and retrieval, automated inferencing, and natural language processing.”
- Knowledge about everything!
 - [CYC](#), OpenCyc
- [Semantic Web](#): Annotate Web pages with concepts defined in ontologies available on the Web
 - Improve accuracy of Web searches
 - Web searches will be able to generalise/specialise queries

Top level of the Foundational Model of Anatomy



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Summary

- Expert systems were an important development in AI
- ES were mainly built using rules as their form of KR
- The MYCIN system is one of the best known examples of an ES
- Although ES have been influential, they have a number of disadvantages that led to them falling from popularity
- Ontologies provide a formalisation of a conceptualisation of a domain
- Ontologies have been successfully applied in the real world
- Ontologies can be given well-defined semantics using description logics
 - Covered in COMP321
- Next time
 - Logic

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Acknowledgements

- The slides on the “Foundational Model of Anatomy” are from public material from
 - The Structural Informatics Group at the University of Washington (<http://sig.biostr.washington.edu/>)
 - A talk on Ontologies in Biomedicine by Mark Musen of Stanford University (http://med.stanford.edu/profiles/Mark_Musen/)